

# Candeloro hailed as 'best of the best'

Robert Candeloro has worked as a maintenance technician at Mainstay Supportive Housing and Homecare since June 2017. He's a front-line worker who provides critical support to its eight Boston area supportive housing programs.

Mainstay is a non-profit organization headquartered in Newton that operates fifteen supportive housing programs across Massachusetts. It provides homes and support to 300 individuals and families every day, including people who have experienced homelessness, the elderly and people with disabilities.

"We own housing and we provide human services, so we need experts in both of these disciplines to achieve our mission," said Mainstay President Larry Oaks. "Bob is without a doubt one of our most valuable experts."

Oaks said that maintenance technicians play a really important role on their team, responding during off hours, weekends and overnights when residents have critical maintenance issues that cannot wait, as well as keeping the supportive housing clean and

safe.

"They are our first responders, and Bob Candeloro is the best of the best," Oaks said.



*Candeloro is a critical part of Mainstay's success.*

Candeloro's supervisor, Senior Property Manager Ron Quimby, added that he "stepped up and almost single-handedly kept our maintenance department afloat" in the last year, in spite of the coronavirus pandemic and Mainstay's severe staffing shortage.

Mainstay residents also greatly appreciate the job Candeloro does every day.

Tenant Karen-Leslie Easton said that he, "always does an excel-

lent job after arriving in a timely manner, fixes things very quickly and is respectful. He doesn't leave a mess behind."

Why does Candeloro work for a supportive housing agency? He said that it's all about knowing that he's making a difference by helping individuals in need, many of whom are not able to do things for themselves.

Prior to coming to Mainstay four and half years ago, Candeloro spent 30 years as a handyman in the property management field.